

Herrn
Ekkart Neumann
Snapphanevägen 12
280 22 Vittsjö
Sweden

09. März 2006

Dear Mr. Neumann,

we would like to express our heartfelt appreciation for your active support in our mutual training concept for the "Unfallkrankenhaus" (hospital) in Berlin.

Your time spent with the staff (doctors, senior physicians, nursing staff and administration) helping them in the areas of communication and anti-stress management increased the acceptance of this entire intervention throughout the hospital. Not only that, but your help also contributed considerably to this intervention being chosen as the overall winner of the International German Training Prize this past February 23, 2006.

In your pleasant art and style you conveyed to the participants a new perspective on their work routine and gave them specific, easily implementable exercises for reducing daily stress. For the participants, the day with you was equally stimulating and relaxing, and especially informative.

Particularly your empathetic and careful way of interacting with the participants has strengthened our wish to work together with you on such topics in the future.

Our sincerest thanks for the good cooperation.

INtem Trainergruppe Seßler
& Partner GmbH


Marion Kling